



केंद्रीय वस्तु एवं सेवाकर एवं सीमा शुल्क, आयुक्त वडोदरा-II का कार्यालय,
केंद्रीय उत्पाद शुल्क भवन, सुभानपुरा, एलोरा-पार्क, वडोदरा-390023

ट्रेड नोटिस नं : 03/2018/VAD-II

दिनांक : 18.04.2018

**विषय : BOARD'S CIRCULARS/INSTRUCTIONS/ORDERS RELATING TO GST, ACT 2017
AND CUSTOMS ACT, 1962 – REG.**

**Subject: - Setting up of an IT Grievance Redressal Mechanism to address the
grievances of taxpayers due to technical glitches on GST Portal - Reg.**

A copy of Circular No. 39/13/2018-GST dated 03.04.2018 issued vide F. No. 2677/2018-
CX.8 by Government of India, Ministry of Finance, Department of Revenue, Central Board of
Indirect Taxes and Customs regarding Setting up of an IT Grievance Redressal Mechanism to
address the grievances of taxpayers due to technical glitches on GST Portal is enclosed herewith for
information, guidance and necessary action.

In Central GST and Central Excise, Vadodara-II Commissionerate, in addition to the
Commissioner, Central GST and Central Excise, Vadodara-II Commissionerate as Nodal Officer, the
Additional Commissioner, Central GST and Central Excise, Vadodara-II Commissionerate and the
Assistant Commissioner (Systems), Central GST and Central Excise, Vadodara-II Commissionerate
have been designated as the Additional Nodal Officers to address the problems of taxpayers due to
technical glitches, if any, in common portal. The details of the above Officers are as under:-

Sr.No.	Name & designation of Nodal officer	Email Id
1	Dr. Ashir Tyagi, Commissioner.	commissioner@gstvdr2.gov.in
2	Ms. Manisha Saxena, Additional Commissioner	jc-adc1@gstvdr2.gov.in
3	Sh. Vaibhav Singh Chauhan, Assistant Commissioner (Systems)	acdc-tech@gstvdr2.gov.in

The taxpayers shall make an application to the field officers or the above mentioned nodal
officers in case of demonstrable technical glitch of identified issue, due to which the due process as
envisaged in law could not be completed on the Common Portal. Such applications shall have
enclosed evidences as may be needed to establish bonafide attempt on the part of the taxpayers to
comply with the due process of law.


(Ashir Tyagi)
Commissioner

Vadodara, dtd-18.04.2018

F.No. IV/16-41/Vad-2/T/Trade Notice/2017-18

Copy to:

1. The Chief Commissioner, Central GST & CE, Vadodara Zone, Vadodara
2. All Principal Commissioner/ Commissioner, Central GST & CE of Vadodara Zone
3. The Commissioner of SGST & VAT, Gujarat
4. The Deputy/ Assistant Commissioner, Division- I/ II/ III/ IV/ V/ VI/ VII/
VIII/ IX, X, & XI CGST & CE, Vadodara-II Commissionerate
5. The Superintendent (Systems) for uploading the Trade Notice on CGST &
CE, Vadodara-II Commissionerate's website.
6. All as per the official mailing list for Trade & Department
7. Notice Board. 8. Guard's File